










WELCOME TO CHILDREN'S MEDICAL CENTER PLANO.

Amenities and Resources





Cafeteria

-  Grill, deli, salad bar, Grab and Go Snacks
When closed, order via Food Services
-  Garden Level
M-F 6:30 a.m. - 9:00 p.m.
-  Coffee Shop
Specialty Coffee, drink
-  Located in the lobby beside the stairs
-  Daily 7:30 a.m. to 1:30 p.m.




Vending Machines

-  Snacks and Beverages
-  Located on each floor,
-  Cafeteria and Emergency Department
-  Ask your nurse for the closest vending machine


Karahan Family Resource Center

-  Laptops, desktop, copy machines and fax
-  Lobby-L1275
-  M-F Hours 9:30 a.m. - 5:00 p.m.
-  The Karahan Family Resource Library provides books for patients and families to check out. Families can also use the library as a place to use the computer, print, scan or fax documents. The medical librarian is available to assist families and staff with any research or medical educational information.




Outpatient Pharmacy

-  Pediatric medications, over the counter items and gifts
-  L1203 First floor of hospital, near hospital entrance
-  M-F 8:30 a.m. - 5:00 p.m.
More Information - 844-919-2479


School Services

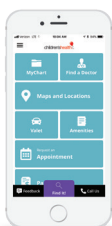
-  Provide quality educational consults to patients during hospitalization and while receiving outpatient treatment

The Abbott Chapel-Spiritual Care

-  Open 24 hours a day for prayer and meditation
A chaplain is available 24 hours a day, ask nursing station
-  LG210 by stairs on lower level
Prayer Service
-  Sunday mornings at 11:00 a.m.

Women's Auxiliary Playground

- For patient families, must be accompanied by an adult
Check in with concierge
-  Daily 6:30 a.m. - 7:00 p.m.



Download the Children's HealthSM mobile app for directions and other amenities.

Text "app" to 77444.

**Message and data rates may apply.*







children'shealth 


Amenities and Resources (continued)

Please ask your care team for more information on the below services.


Parking

-  Available by Specialty Center 1
Coming 2023 Parking Garage
-  Valet Service
Free Service
-  Located at main hospital entrance
-  M-F 6:00 a.m. – 9:00 p.m.


Social Services

-  Support families with crisis intervention, hospitalization, counseling, discharge home health care planning, financial assistance and more







Child Life

-  Help children cope with the hospital environment and the stress/uncertainty it can cause through preparation for procedures, education about diagnoses/condition, play at bedside or playroom and providing normalizing activities throughout a child's treatment

Language and Interpretation Services

-  Interpreters are available to help you communicate with doctors, nurses and other care team members

Personal Needs

-  **Laundry, Washers and Dryers**
Clean your clothes when needed
-  Ask your nurse for closest laundry room location
-  **ATMs**
Get cash and check balances
Located by Admitting desk
-  **Wagons**
Transport belongings to and from car
Located by main entrance and Specialty 1 entrance
-  **Lactation Room**
Located on the first floor inpatient area
Ask staff for exact location
-  **Phone Charging Stations**
Located by Admitting, in Emergency Department and at the end of each unit

Important Phone Numbers and Address

Children's Medical Center
7601 Preston Rd, Plano, TX 75024
Main: 469-303-7000
Hospital Concierge: 469-303-4133
or 469-303-4132
Financial Services: 469-303-4909
Your direct room phone:
469-303-4 Digit Room Number