






# WELCOME TO CHILDREN'S MEDICAL CENTER DALLAS.

## Amenities and Resources




### Dining Car

-  Grill, deli, hot line available 6:30 a.m. to midnight
- Grab and Go, snacks, ATM open 24/7
-  Lobby level across from the B3 elevators




### Tower D Café

-  Mexican grill, bistro, bakery
- 24/7 smoothie and snack vending machines
-  Lobby level near Butterfly Atrium
-  Monday - Friday - 6 a.m. to 2 p.m.

### Children's Corner Gift Shop





-  Toys, snacks, flowers, gifts and more
-  Lobby level near Butterfly Atrium
-  Monday - Friday - 8 a.m. to 7:30 p.m.
- Weekends - 10 a.m. to 5 p.m.
- More information - 214-456-2160

### Starbucks





-  Specialty coffee drinks, tea, bakery (mobile ordering available on Starbucks app)
-  Lobby level near Train Elevators
-  Daily - 6 a.m. to 11 p.m.

### Vending Machines




#### (variety of snacks and beverages)

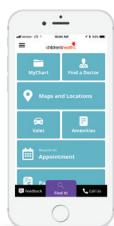
-  Behind the B3 elevators (near Dining Car)
-  Emergency Department
-  Tower D Café
-  Ask your nurse for closest vending machine location

### Krissi Holman Family Resource Library

-  Quiet space to relax or read
-  Laptops, computers, fax, copy machines
-  Fourth floor near Plane elevators
-  Monday - Friday - 8 a.m. to 4 p.m.
- More information - 214-456-0357

### Retail Pharmacy

-  Pediatric medications, over-the-counter items, basic drug store supplies, Meds to Beds service
-  First floor of Bright Building near ER skybridge
-  Daily - 8 a.m. to 12 a.m.
- More Information - 214-456-2879



Download the Children's Health<sup>SM</sup> mobile app for directions and other amenities.

Text "app" to 77444.

*\*Message and data rates may apply.*



# Amenities and Resources (continued)

Please ask your care team for more information on the below services.

## Parking



### Garage parking

All visitor parking is free, bring your ticket inside for validation



### Valet parking

Cost - \$10



Tower D main hospital entrance

## MyChart Bedside



View child's medical records, schedule an appointment, message your provider, pay a bill and more - right from your mobile device

## Spiritual Care



Cares for and nurtures the spirituality of our patients and their families throughout their hospital experience

## Social Services



Support families with crisis intervention, hospitalization, counseling, discharge home health care planning, financial assistance and more

## Volunteer Services



Visit with patients, play games, help with arts and crafts, read books and comfort babies

## Child Life



Help children cope with the hospital environment and the stress/uncertainty it can cause through preparation for procedures, education about diagnoses/condition, play at bedside or playroom and providing normalizing activities throughout a child's treatment

## Language and Interpretation Services



Interpreters are available at no cost to help you communicate with doctors, nurses and other care team members

## School Services



Provide quality educational consults to patients during hospitalization and while receiving outpatient treatment

## Seacrest Studios



Watch Channel 77 for live musical performances, radio talk shows, therapeutic games and other fun programs

## Personal Needs



### Outdoor Courtyard

Relax and enjoy fresh air

Location - Lobby level outside of Butterfly Atrium



### Amazon Lockers

Send and receive packages

Location - Lobby level across from B3 elevators, next to Dining Car



### Laundry, Washers and Dryers

Wash your clothes when needed

Ask your nurse for closest laundry room location



### ATMs

Get cash and check balances

Location - Dining Car



### Wagons

Transport belongings to and from car

Location - Main entrance of hospital



### Forget something?

Visit the gift shop, pharmacy or ask your care team to contact Volunteer Services or Social Services to assist

## Important Phone Numbers and Address

Children's Medical Center

1935 Medical District Drive, Dallas, TX 75235

**Main:** 214-456-7000

**Front Desk/Reception:** 214-456-2195

**Billing Questions:** 214-456-BILL (2455)

**PM Pediatric Urgent Care:** 469-966-5437

*(accepts walk-ins)*

Your direct room phone: 214-867-\_\_\_\_\_